Anas Abduldaem

Date of birth: 02/11/1996

Nationality: Syrian

Sex: Male

CONTACT

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ABOUT MYSELF

Experienced IT Support Specialist and Website Developer with 5+ years of expertise in PHP, Laravel, and WordPress. Skilled in maintaining IT infrastructure, resolving technical issues, and developing scalable websites. Proven ability to enhance system efficiency and deliver exceptional user experiences.

WORK EXPERIENCE

Al Nadaf Tech Hama, Syria

Business or Sector Information and communication

ICT consultant

20/12/2024 – Current
1. Find the best solutions for development of the clients systems and tools
2. Take care of all ICT systems and networks for multiple clients
3. Troubleshoot and fix all problems in the internal network and systems

Freelance Position

Maya Holidays Istanbul, Turkey

IT Support Specialist & Website manager

01/07/2022 – 01/12/2023
- maintenance of computers
- responses of the internal network
- Start learning new technologies (PHP, LARAVEL, CODEIGNITER).
- Start building new website using PHP for all online services(Hotels, Flights, Tours and Transfer).

Logical Goals Art Center Remotely, Saudi Arabia

Business or Sector Education │ Website LGART.Center

WordPress Website Manager And Technical Support

30/11/2021 – 15/06/2022
Manage all content and plugins on the website
Give Technical Support of all problems that happened with customers
edit the design and functionality of website as the demand need

all my work is done Remotely

AutoID Systems Damascus, Syria

Technical Support

30/06/2021 – 14/11/2021
Give Support to our customers with the software that the company develops and solve any problems that may happened

Jeem2 Damascus, Syria

Website Developer And Technical Researcher

31/12/2020 – 31/03/2021
Develop and update the website of the company
Gather information about some technical topics that we can offer it as online course or book such as (Arduino, Processing and WordPress ,etc...)

Aminelzeintrading CO

IT Support Specialist

30/04/2020 – 31/10/2020

Working on solving our customers problems on multi sections networks,servers and clients and providing fast solutions for this problems

I have increased my experience with Windows Server and Client problems and Network problems how to solve mikrotik router OS problems and small knowledge about Pfsense

OS and how install it and manage or edit some things on it.

i-Zone Solutions Damascus, Syria

IT Support Specialist Trainee

31/01/2020 – 29/04/2020

Trained on IT Technical Support Specialist subject

and Trained how to follow up the tasks and how to work at MSP

How to planning to begin a new network project and how to follow up with all responsibilities from begin to the end

Tawazunoman Studies and Consulting Damascus, Syria

Web content administrators

30/09/2019 – Current

Develop and update the website of the company (Remotely)

Arabista alriyad, Saudi Arabia

Business or Sector Information and communication │ **Website** www.arabista.net

WordPress Developer

31/08/2019 – 30/04/2020

WordPress install and configure on web host

WordPress content editing.

Support the customers with any edit on design or functionality by install Plugins we need

I was working with this company remotely

VIEW ISP Damascus, Syria

Call centre agent

20/04/2018 – 06/05/2019

- Answer costumers calls and help them to solve the problem they have
- Convince customers that our services is the best that learned me to be very calm and patient when i take any call
- Good skills with internet, computer programs, ability to solve problems no matter what ,and good troubleshooting skills

ahlashabab website Damascus, Syria

Blogger

01/02/2017 – 04/03/2018

- Good skills with writing an original posts.
- Good skills to read and write programming languages like HTML,CSS.
- Understand how to work with WordPress admin dashboard and edit the them of that platform .

EDUCATION AND TRAINING

31/08/2015 – 31/08/2019 Damascus, Syria

Certificate in Applied Science Damascus university

- Programming with C# language .
- The basics of databases including languages: MYSQL, ORACLE, PLSQL in my college.
- Webdesign with HTML, CSS , and JAVA SCRIPT languages.
- Web programming with ASP.NET platform using C# programming.
- Networking the basics of network ,routing and switching ,windows server ,information security.
- Basics of operating systems how it works with hardware.
- REDHAT Operating system and basics to work with it.
- A small subject about Artificial Intelligence with PROLOG language.

- Microcontrollers and how to programming it like Arduino and some of there Sensors and how to make simple electric circuit.

Field of study Computer Techniques | **Final grade** 80.66

14/02/2018 – 31/05/2018 Damascus, Syria

Cisco Certified Network Associate Routing & Switching ExecuTrain

web design Online

- I have attended a web design course, and I have learned: HTML - HTML5 – CSS – CSS3 – JavaScript Online.

SQL server course with C# Online

windows server 2016 Online

PHP, Laravel, CodeIgniter Online

Website Youtube.com

LANGUAGE SKILLS

MOTHER TONGUE(S): Arabic

Other language(s):

English

| **Listening** B2 |
| **Spoken production** A2 |
| **Reading** B2 |
| **Spoken interaction** A2 |
| **Writing** B1 |

Turkish

| **Listening** A2 |
| **Spoken production** A2 |
| **Reading** A2 |
| **Spoken interaction** A2 |
| **Writing** A2 |

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user

SKILLS

WEB DEVELOPMENT AND PROGRAMMING SKILLS

CPANEL | C# e ASP.NET (C#, HTML+CSS) | Php Laravel | Content Management System (WordPress) | Database: SQL, Oracle | Elementor (WordPress) | Web: HTML, CSS | Core PHP | Back-End Developer(php,Laravel,CodeIgniter) | knowledge of dart,flutter

IT SKILLS

Microsoft Office | VMWare ESXi | MikroTik | Linux OS distributions | IT - Hardware and Software Support | Linux, user level; | Windows support | Basic IT Networking | IP-PBX | Software and hardware end user support | Hardware and networking | Hyper V | Windows Servers

DRIVING LICENCE

Driving Licence: B

PROJECTS

- **Projects**

  My Graduation Project
  I was working on project which is a website developed with ASP web form with windows server 2016, this project is working like Vmware application or Hyper-V but without installing it on your computer ,it works on web browser.
  you can show the Graduation Letter at Link

JOB-RELATED SKILLS

- **Job-related skills**

  - Repairing hardware parts of the computer, finding the problems and fix it quickly.
  - Work with the Microsoft Office suite (Word – Excel – PowerPoint – etc…).
  - The ability to work under pressure and Ability to work extra time to achieve and execute the missions in the planning time.

COMMUNICATION AND INTERPERSONAL SKILLS

- **Communication and interpersonal skills**

  - I have good skills, which make me able to communicate with others perfectly.
  - I have the ability to explain complicated problems to other regardless of their education and interests as
  -I have gained those skills from my simple work experience.